

# Aida Yzeiri Baftijari

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## Personal data

**Faculty:** Faculty of Economics

**Academic title:** Asst.Prof.Dr.

**Email:** aida.yzeiri@unite.edu.mk

### *Languages*

#### **Native Language:**

Albanian

#### **Foreign Language(s):**

English - Fluent (C2)

### *Education*

#### **November 2011 - March 2015: PhD**

**University:** St. Kiril and Metodij

**Faculty:** Economy

**City:** Skopje

**Thesis:** Service quality in banking industries and its impact on consumer satisfaction in the Republic of Macedonia

#### **October 2005 - October 2010: Master**

**University:** South East European University

**Faculty:** Business Administration

**City:** Tetovo

**Thesis:** Clients loyalty and satisfaction from bank services in Pollog Region

#### **October 2001 - August 2005: Bachelor**

**University:** South East European University

**Faculty:** Business Administration

**City:** Tetovo

### *Work experience*

#### **August 2008 - February 2013: Assistant**

State University of Tetova

Tetovo

#### **February 2013 - February 2017: Teaching Assistant**

State University of Tetovo

Tetovo

**February 2017 - present: Asst. Prof. Dr.**

University of Tetova

Tetovo